



## QUALITY POLICY STATEMENT

The primary objective of Groupbridge is client satisfaction following completion of successful projects leading to repeat and new opportunities for the continued success of the business.

The Groupbridge Directors are committed to the requirements of BS EN ISO 9001:2008 and understand its principles as a means of establishing a management system in order to ensure that our client's specified requirements are met.

To achieve this Groupbridge shall:

- Ensure that all employees are aware of both Groupbridge and client requirements.
- Provide instruction, practical example and training emphasising that quality is everyone's aim, including understanding the importance of the system requirements contributing to continued success of the business.
- Ensure close liaison with our clients to provide suitable personnel and resources to carry out the specified requirements plus continued improvement of the service provided wherever possible.
- Continually review the way the business operates, including setting objectives to improve wherever possible.
- Carry out inspections and audits to ensure requirements are being achieved.

S Gibbons  
(Managing Director)

Date: 30<sup>th</sup> November 2011

Review Date: November 2012